

Logging into the Patient Portal

Logging into the Patient Portal from the Quickview

Navigate to the Patient's Quickview in athenaOne

The screenshot shows the athenaOne interface for patient Dwight SCHRUTE. The top navigation bar includes 'Calendar', 'Patients', 'Claims', 'Financials', 'Reports', 'Quality', 'Apps', and 'Support'. The patient's name and details are displayed: Dwight SCHRUTE, 53yo M, he/him, 01-20-1970, #474, E#474. A dropdown menu under 'Communicator' is open, listing options: 'Create Patient Case', 'New Appointment Request', 'Patient Communication History', 'Portal Message History', 'Portal Access Audit History', and 'Log in to Portal as Patient'. The 'Log in to Portal as Patient' option is highlighted. Below the menu, the 'Outstanding Balances' section shows a table with columns for 'Total', 'Insurance', and 'Patient', all with a balance of \$0.00. The 'Patient outstanding balance' section shows 'Statement', 'Payment plan', and 'Prepayment plan', all with a balance of \$0.00. The 'Patient statements' section shows 'None'. The bottom of the screen displays 'No Mailbox' and 'Kay_Boston Office'.

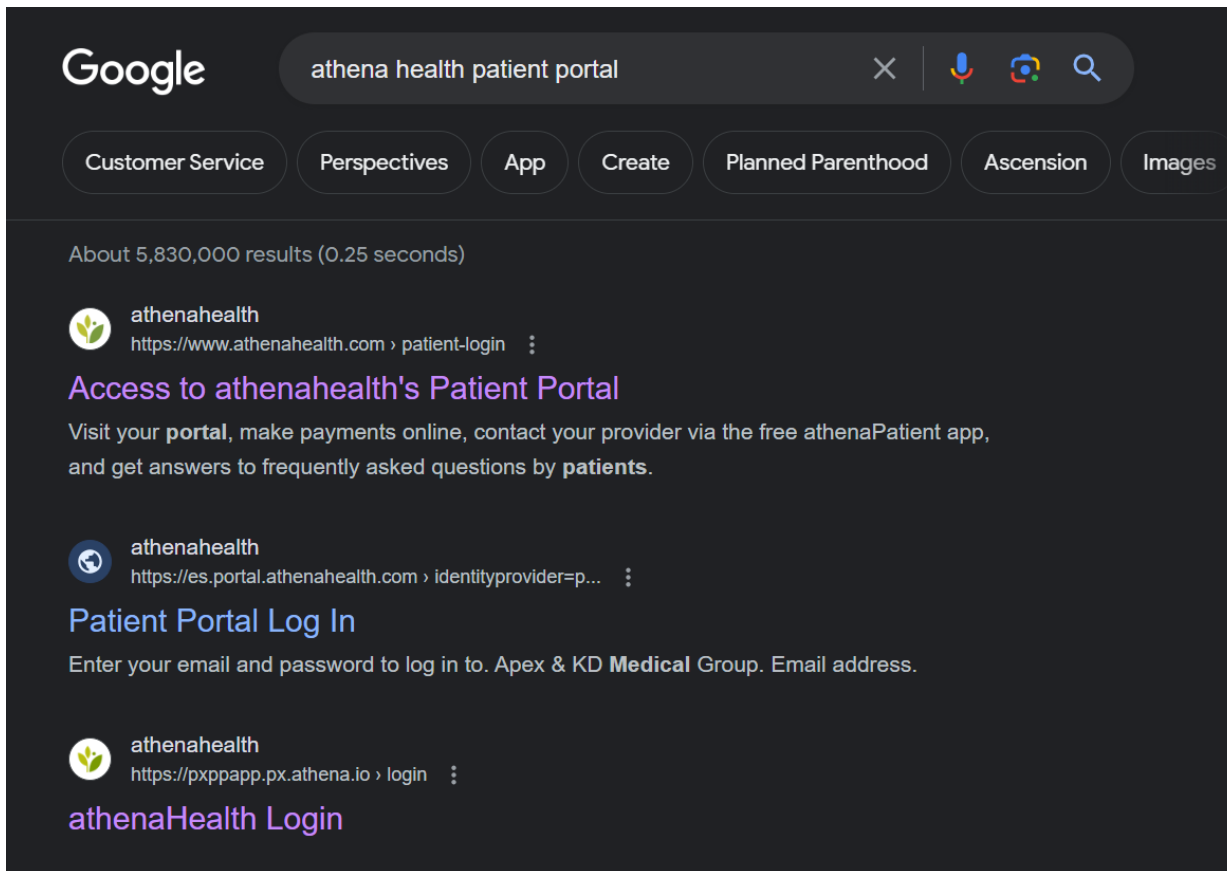
Click on Communicator > Log in to Patient Portal

The screenshot shows the Patient Portal for Dwight SCHRUTE. The top navigation bar includes 'Calendar', 'Patients', 'Claims', 'Financials', 'Reports', 'Quality', 'Apps', and 'Support'. The patient's name and details are displayed: Dwight SCHRUTE, 53yo M, he/him, 01-20-1970, #474, E#474. The page displays a greeting 'Good morning, Dwight!' and options to schedule an appointment or message the provider. The 'Appointments' section has a button 'Schedule Now'. The 'Messages' section has a button 'Have a question for your provider?'. The bottom of the screen displays 'No Mailbox' and 'Kay_Boston Office'.

You will be taken directly to the patient portal

Logging into the Patient Portal from Browser

In your browser, search for and click on the athenaOne patient portal



Enter your email and password to log in to

Your portal

Email address

Password

Remember me

Log in



Logging into the Patient Portal

Onsite Onboarding

Kay_Testing

Messages

DS Dwight

The screenshot shows the Athenahealth Patient Portal interface. On the left is a grey sidebar with navigation options: Home (selected), Appointments, Billing & Payments, My Health, and Test Results. At the bottom of the sidebar is a double-left arrow icon. The main content area has a white background. At the top right of the main area, there are 'Messages' and 'DS Dwight' with a dropdown arrow. The main content starts with a circular profile icon containing 'DS' and the text 'Good morning, Dwight!'. Below this is a section titled 'Appointments' with a card that says 'Need to schedule a new appointment?' and a blue 'Schedule Now' button. Underneath is a 'Messages' section with a card that says 'Have a question for your provider?' and a text input field.